

JOHN LEWIS
& PARTNERS

PTSG & JLP





PTSG'S intelligent fire alarm portal

Premier Technical Services Group Ltd (PTSG) is a leading provider of specialist services and equipment to help businesses ensure the safety of their people, properties and operations.

PTSG Fire Solutions Ltd is the largest of the Group's five independent divisions. Its teams deliver the following for customers in all industry sectors across the UK:

- * Fire detection and life safety
- * Security systems
- * Restaurant fire suppressions
- * Fire suppression systems for data halls and high-risk areas
- * Innovation devices for smarter buildings
- * Service support and maintenance
- * Compliance and asset management

PTSG 's engineers use the Nimbus Fire Alarm Management System in all JLP & Waitrose Estate Nationwide

Background/Challenge

The John Lewis Partnership (JLP) operates John Lewis & Partners department stores (34 across the UK) and Waitrose shops (329 across the UK). No two buildings are the same, which presents a significant challenge for property managers or dutyholders in keeping the estate safe – this includes ensuring fire alarms are working and comply with fire safety standards, BS5839 and SFG20.

The complexity of the task increases with multiple protocol panels, engineered solutions per building and unknown locations of all devices for successful, proven full and auditable testing and maintenance of the fire alarm systems.

The Solution

PTSG 's engineers use the Nimbus Fire Alarm Management System in all JLP & Waitrose Estate Nationwide. This enables them to provide CBRE – the main contractor for JLP – with a single view of the fire alarms in the entire estate, with the ability to:

-  View entire fire system portfolio nationwide.
-  Realtime compliance completion at any given time.
-  Enabled audits and detailed transactional view of testing.
-  View all information relating to each alarm in real event data via a desktop or mobile connection.

The Benefits

-  A paperless record of all assets, reducing administration
-  Performance data for assets at each site, with a secure and independent proof-of-testing audit trail
-  The ability to schedule annual service visits
-  Automatic notification of pending fire alarm weekly tests
-  Supports with risk management and highlights any buildings of concern
-  Capital asset management overview

The Results

Through using the Nimbus Fire Alarm Management System, PTSG has:

-  Provided CBRE with access to accurate fire alarm asset details across the JLP estate
-  Supported CBRE with risk management, highlighting buildings of concern
-  Enabled CBRE to easily and quickly collate data – completely eliminating paper copies
-  Achieved compliance with SFG20 and BS5839

