



## PTSG's plan of action ensures success at Benton Park View



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The work completed by Premier Technical Services Group's (PTSG) electrical services division at Benton Park View is an example of how strong relationships between PTSG and its clients' project managers create the best possible team to complete high-risk work, operating in high-pressure circumstances for extremely important clients.

PTSG completed electrical testing works at Benton Park View in High Heaton, near Newcastle, for Interserve in May. Benton Park View is home to several departments of UK Government, and is primarily used by HM Revenue and Customs and the Department for Work and Pensions.

PTSG supplied a team of 17 engineers to carry out the annual inspection of three buildings on site. The work was completed over just one weekend and, as the site covers 1.5 million square feet, it was of the utmost importance that this project was extremely well planned. Furthermore, there were additional external contractors carrying out HV works on site at the same time, so work had to be planned down to the finest detail to ensure no one's work was interrupted.

As such, before the project even began, an initial site meeting was conducted between PTSG's Qualified Supervisor, Mark Almond, and Interserve's M&E Works Manager, as well as the manager of the HV works, developing a detailed strategy for successful completion of the contract alongside all companies' criteria.

In this pre-planning phase, specific plans for the site's shut down and a detailed schedule of the work to be completed was laid out. Firstly, all managers conducted a site walk-around to highlight any potentially sensitive circuits, and also locate parts of the site where work would have to be specially timed to allow workers to organise conflicting electrical testing and HV works within such a short timeframe.

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In setting out on this project with a detailed plan, the team could be sure that any obstacle to the work's successful completion could be overcome. One such obstacle did arise with a problem in the team carrying out the HV works, which threatened to interrupt PTSG's own plan of works. Fortunately, the detail of the pre-work plans meant that the schedule of works was easily altered to accommodate this, and there was no delay to the project's completion.

These meetings were of the utmost importance not only for the project's successful completion, but to assure the safety of everyone on site. Electrical services inherently carry some risk, and large projects such as this that require the complete shutdown of sites significantly increase this risk. PTSG is dedicated to ensuring the best possible safety standards in all work completed by its teams, in order to ensure not only their safety, but the safety of anyone that may be near the site.

A further risk posed by the site's shutdown was the threat to the client's operations if anything were to go wrong. The work carried out at the site is of huge importance to the government's day-to-day operations, hence the need for the project's swift completion and for the site to be up and running the following Monday morning without a hitch.

