

Fire Solutions Ltd

SERVICE SUPPORT & MAINTENANCE



# OVERVIEW

Whilst planned and preventative maintenance is often a legislative requirement for clients, we believe that our role, as a maintenance provider, goes well beyond the provision of the simple service delivery. We offer our clients both technical and legislative support for all of their fire and security requirements, ranging from the initial risk assessment through to their ongoing training and support.

A planned and preventative maintenance contract with PTSG assures you of the highest level of customer care and technical support within the fire, life safety and security industry.



## OUR SERVICE



#### Planned & Preventative Maintenance

We understand that a property is often the highest-value asset of a company and without planned and preventative maintenance, clients may be failing to meet their business and legislative requirements.

With more than 150 regional multi-skilled and fully qualified engineers, we offer ongoing support and maintenance expertise across all fire detection, life safety and security disciplines. Through our office-based support teams and dedicated alarm receiving centre, we are available 24/7 to give you help and quidance whenever you need it.



#### Fire Risk Assessment

Most fires are preventable. Since its introduction, The Fire Safety Order (2005), states 'all businesses need to provide a suitable fire risk assessment'. Legislation also requires fire risk assessments to be reviewed and updated, particularly if there have been meaningful changes to the business or its working practices since the previous assessment was completed.

Working with our supply chain partners, we complete fire risk assessments for our clients.



## Compliance & Asset Management

We fully understand the day-to-day challenges that our customers face regarding their compliance and asset management, and we deliver industry-leading compliance tools.

We employ a dedicated compliance team which continuously reviews, innovates and evolves our delivery methods to maintain the highest engineering standards so that we become your trusted partner when you need us most.

Our industry-leading compliance portal provides detailed asset recording and asset management reporting, through to real-time proof of testing via live web-based portals, and we are able to offer each customer a bespoke and personal service to help achieve their unique requirements.



## What are the benefits for the employer?



You meet your legal obligations



You encourage staff engagement via your fire wardens



The likelihood of a fire is significantly reduced



You can save money on your annual servicing costs



You protect your most valuable asset – your staff



You raise awareness of fire related matters within your business, which ultimately will lead to a safer working environment

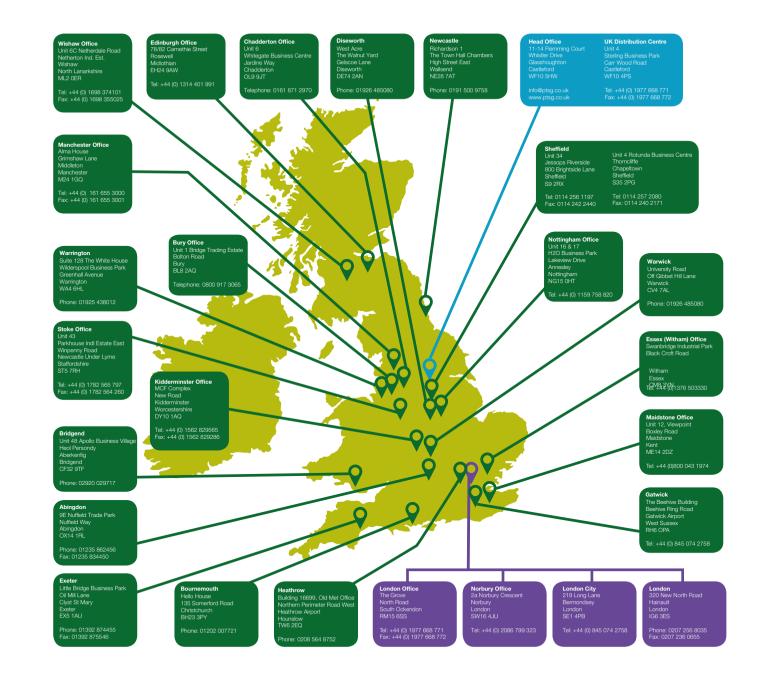
Compliance with fire-related legislation doesn't need to be either difficult or time consuming. We can ensure your compliance by undertaking your annual risk assessment.



### Fire Training

Employers have always been required to ensure their employees are aware of fire precautions within the workplace. To aid this requirement, we can offer a full suite of accredited fire safety training courses which, to ensure ease of organisation, can be delivered at your own premises.

The variety of training courses available ranges from fire warden training, ideal for companies looking to appoint and train fire wardens, right through to fire extinguisher and awareness training which provides information, instruction and training on the use of fire extinguishers to competent staff with fire safety responsibilities.







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