



# Introducing Premier Technical Services Group PLC (PTSG)

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**PTSG is the leading provider of façade access and fall arrest equipment services, electrical testing, high level cleaning and specialist mechanical and electrical services in the UK.**

We supply highly engineered industrial products and quality services with a substantial presence in a number of focused niche markets.

Our teams are highly trained and experienced ensuring all equipment is always operational and safe and we operate to the latest safety legislation and guidelines.

Our products and services put our customers' needs first to bring better value in all that we offer and all that we do.

PTSG is the parent company of PTSG Access and Safety, PTSG Electrical Services, PTSG High Level Cleaning and PTSG Specialist M&E.

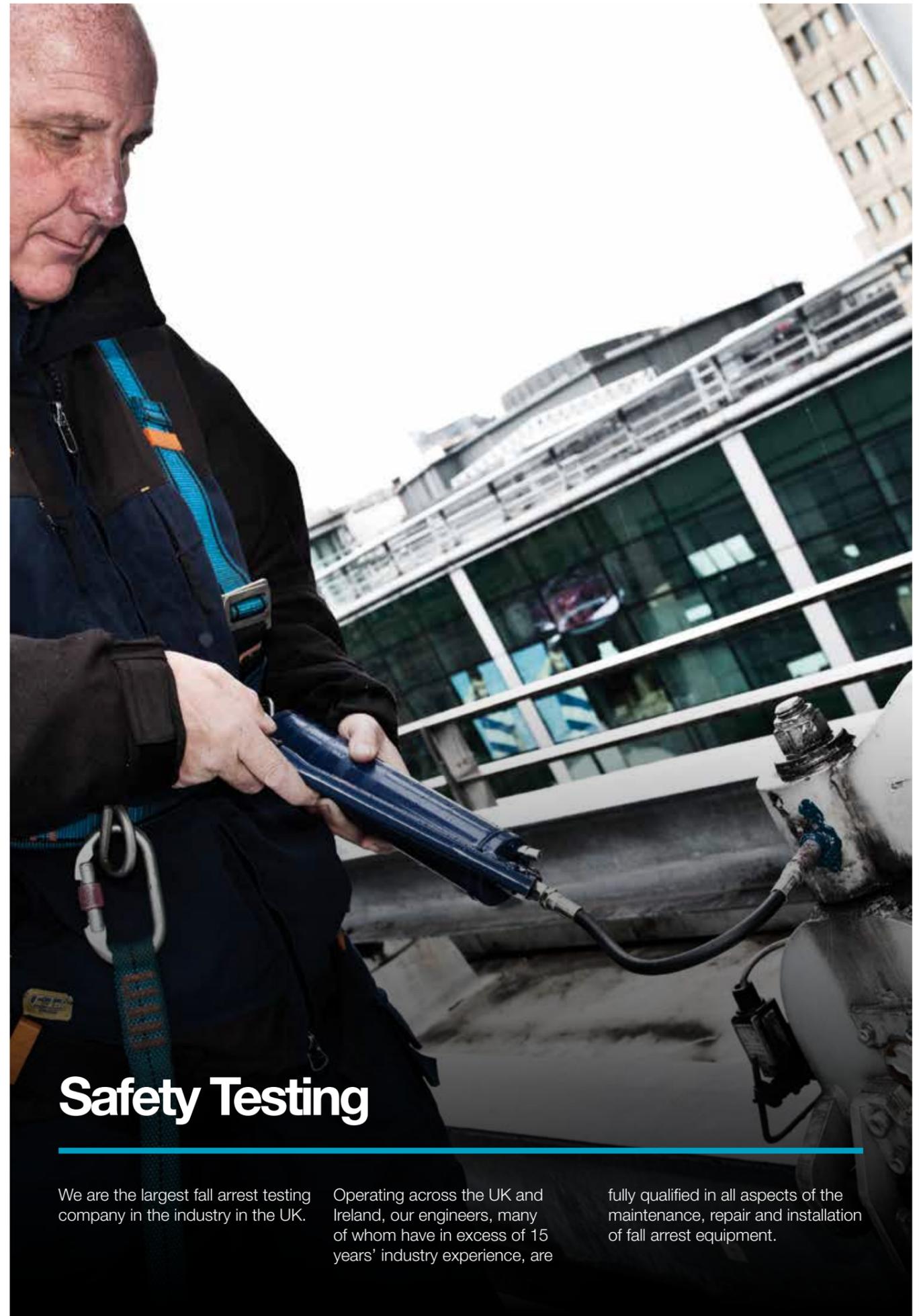
PTSG provides a central information service for the business and champions the dissemination of key information and best practice. PTSG unites the company's constituent businesses under one clear identity to support the broader use of smarter working as a modern day approach to delivering a top class service for the people we serve.

With offices located across the country we are able to provide full UK coverage and we are happy to take on board projects of all sizes.

# PTSG Access and Safety

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PTSG Access and Safety is the UK's leading supplier of installation and maintenance of fall arrest systems and permanently installed façade access equipment.



## Safety Testing

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We are the largest fall arrest testing company in the industry in the UK.

Operating across the UK and Ireland, our engineers, many of whom have in excess of 15 years' industry experience, are

fully qualified in all aspects of the maintenance, repair and installation of fall arrest equipment.



## Safety Installation

We provide access solutions protecting operatives working at height and on roof areas.

We pride ourselves on delivering a perfect solution from conception to completion on any access and safety requirements.

We employ vastly experienced staff with a combined working experience of over 150 years in the industry offering peace of mind that you are in good hands. We also make sure each team member has an in depth knowledge of British Standards and legislation to ensure conformity.



## Cradle Maintenance

We are the largest provider of maintenance services for permanently installed suspended access equipment in the UK and we are the only provider with engineers based locally across the UK and Ireland.

We provide maintenance, inspection, testing and repair services for all types of equipment including building maintenance units, gantry systems, cradle systems, monorail systems and lifting equipment. We also operate systems for other purposes such as brickwork inspections and repairs, window glazing repairs, cladding surveys, external lighting.

Through our experienced teams of directors, managers and engineers we are able to provide a comprehensive service including major refurbishment and overhaul of equipment that has been out of service for some time. The products we use in carrying out repairs and refurbishments are of the highest standard and sourced carefully from specialist manufacturers within the industry.

Our engineers maintain, inspect and test a wide variety of equipment. Principally we work on suspended access equipment such as cradle systems, monorails, gantries and travelling ladders but we also carry out maintenance, inspection and repair works to other equipment such as factory

lifting equipment, hoists, runway beams, fixed ladders, drop down fire escape ladders and MEWPs.

We can cover all access requirements and we can operate any contract from one building to large portfolios of buildings.

We work closely with our clients ensuring their needs are met. We often maintain full asset registers for them so they always hold the most current and up to date data on their buildings. Some of our larger portfolio owners require us to use their online systems to upload information and update information directly on to their servers which we are only too happy to do should the need arise.

# Cradle Installation

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We are renowned as a leading provider of both façade access and fall protection solutions to the construction industry and facilities management companies throughout the UK and Ireland.

Over the last few years we have restructured the business to provide a strong and experienced knowledge base, playing a key role within the industry as active members of SAEMA, the industry trade association and also assisting the development of the European Standard EN1808 for Suspended Access Equipment.

Our supply chain partners play an integral part in helping us to meet and exceed our customers' expectations. Strong relationships and early project involvement with

our system suppliers is key to delivering the optimum technical and budgetary solution. We are delighted to be associated with a number of leading global system manufacturers together with our UK network of installation and maintenance engineers which gives us the scope and technical knowledge to deal with any project.

From roof mounted machines to rope access eyebolts, from monorails to travelling gantries, we are your one stop shop for façade access solutions.

We have a UK network of installation and maintenance engineers giving us the scope and technical knowledge to design and deliver any project.

The definitive experts on façade access, we can provide a complete solution for all of your access requirements. From concept design to practical completion, we can provide the services you require to achieve outstanding projects. Our knowledge base is second-to-none when it comes to façade access and fall protection, whether you require guidance on current legislation, British or European Standards, or assistance on scheme design, we're here to help.

We can assist in condition surveys of your ageing equipment and provide on-going training to your operatives ensuring safety comes first when working at height.





# Fixed Wire Testing

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Fixed wire testing, also known as periodic testing, protects buildings and employees from the two main electrical risks – fire and electrical shock.

Over a period of time these risks increase as installations deteriorate and it is in the best interests of not only you and your employees but also your insurance company that you have an installation that is not only electrically sound but also free from the risk of fire.

PTSG Electrical Services will test electrical services and systems that conduct electricity around a building. We cover all hard wiring in a building including items such as air conditioning, main panels, distribution boards, lighting, socket outlets and other fixed plant.



# Lightning Protection

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There are over 16 million lightning storms every year across the earth. Lightning travels at over 140,000 mph and is hotter than the surface of the sun. Most lightning discharges harmlessly in the atmosphere but it does strike the Earth over 100 times a second and each bolt can contain over one billion volts of electricity. If lightning strikes a building, it can cause considerable direct and indirect damage and even loss of life.

With over 20 years' experience in the design, installation and testing of lightning protection and earthing systems, PTSG Electrical Services can justifiably claim to be the UK market leader.

Depending on your needs, our expert design team can provide either a standard or bespoke solution. We can also offer layout drawings to meet architect, consultant and contract engineer specifications.

All new installations, remedial work, testing and inspections are undertaken by our experienced and thoroughly trained engineers based across the UK.

We also provide additional services when rope access equipment is required plus installation and testing of fall arrest systems.

# Surge protection

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Power surges or transient overvoltages can be caused in two ways; either as the secondary effect of a lightning strike, up to a kilometre away, or by the electrical switching of large inductive loads, such as motors and transformers.

They may last less than a millionth of a second but they are powerful and potentially highly destructive and can have the following effects:

- Disrupting system operations
  - Degrading equipment components
  - Destroying components, circuit boards and surge protection
  - Causing costly and unnecessary downtime
- Mains power supplies
  - Data and telecoms equipment
  - Computer networks
  - RF, CCTV, rail and CATV systems

PTSG Electrical Services can supply and install a comprehensive range of voltage protectors ideal for use with:

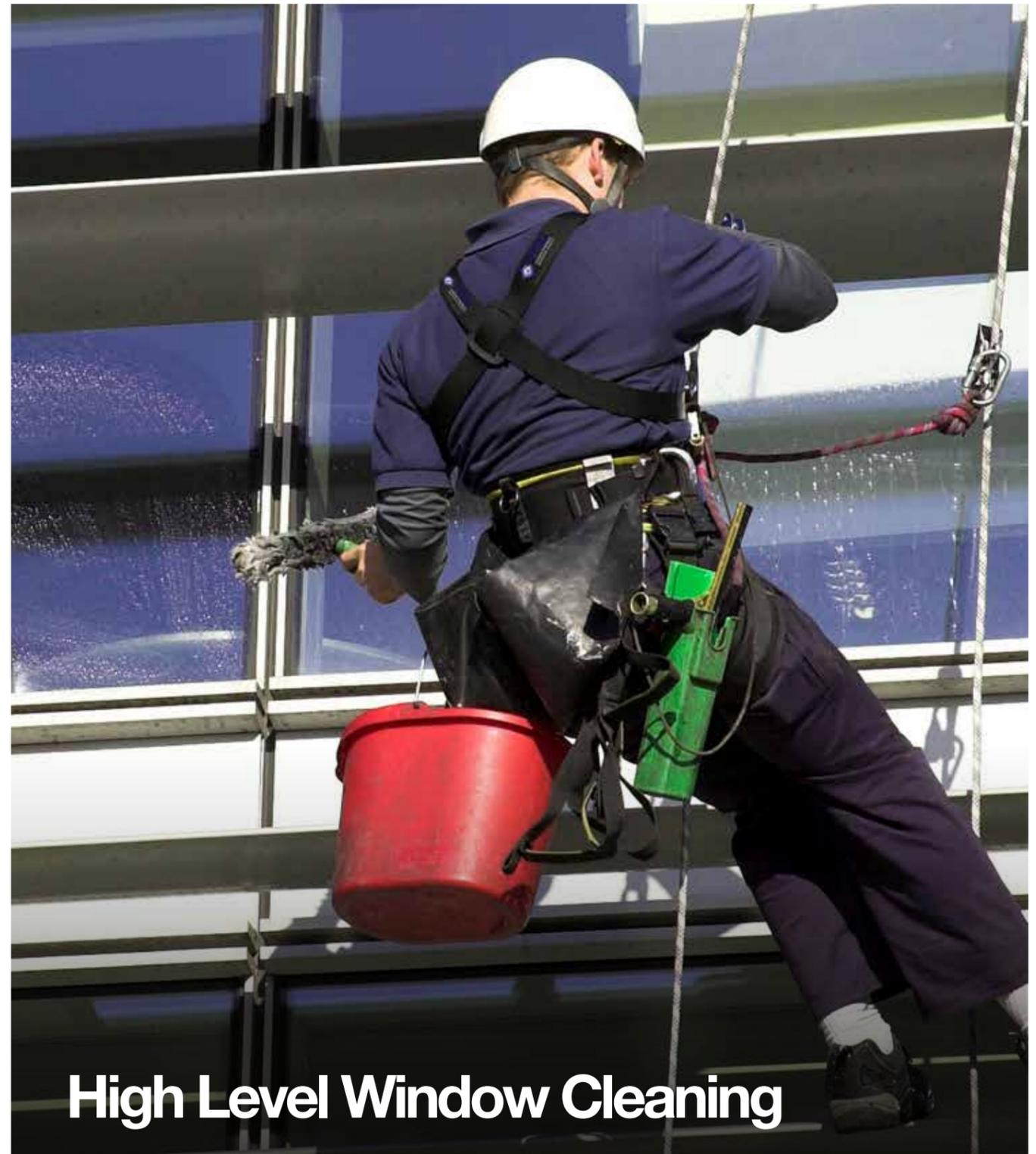


# PTSG High Level Cleaning Ltd

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**PTSG High Level Cleaning is a leading supplier of at height' cleaning and maintenance solutions.**

**Cleaning and maintaining a building's façades, roofing and cladding not only enhances its appearance but also increases the economic life and building integrity ensuring it lasts longer with a minimum number of problems.**



## High Level Window Cleaning

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PTSG High Level Cleaning supplies a wide range of high level window cleaning services to a variety of commercial and industrial customers including major shopping centres, airports, hotels, industrial buildings, military sites, shopping centres, sporting venues and universities.

With an emphasis on safety, reliability and cost effectiveness, our background in the installation and testing of equipment for working at heights means that we can offer a complete package of window cleaning and maintenance services.

Whatever your commercial needs, we have the experience. Services include:

- Rope access/abseiling techniques
- BMU access
- Cherry picker/MEWPs
- Ladder work



## Window Cleaning

PTSG High Level Cleaning is able to provide a superior, safe, professional and reliable commercial window cleaning service that is second-to-none. We have set a new standard in this industry through the rigorous training and ongoing assessment of our employees to ensure they are fully conversant with the latest safety legislation and access techniques.

We believe we have implemented management and health and safety systems that are without comparison in our industry. These allow us to work more efficiently and safely for our clients. This means that you can rest assured that the job will be completed to the highest levels of quality and safety at the best possible price.

Commercial window cleaning services include:

- Schools
- Offices
- Industrial units and factories
- Shopping centres
- Hotels
- Show homes
- Showrooms

Our commercial window cleaners work to the highest levels of safety and can supply a detailed job safety analysis prior to the commencement of all work.

## Gutter Cleaning

Gutters are often a problematic area for building maintenance. Over a period of time, they can easily become blocked by leaves and other debris causing overflows and leaks into the building which may, over time, lead to corrosion in areas of damp internally or even more severe water ingress. Studies indicate that up to 64% of flood damage is due to blocked or damaged guttering.

To avoid flooding and other related issues such as damp and water ingress, PTSG High Level Cleaning can offer roof and gutter cleaning services for both residential and commercial clientele.

Our experienced team will carefully check your gutters and downpipes to ensure that all debris is removed. With a proven track record in delivering excellent results and solving clients' long-term gutter related problems, you can have complete peace of mind that we will leave your gutters clean and in the best possible state of repair.

Our gutter cleaning services include:

- Checking and clearing out debris from gutters, valleys and roofs
- Checking and clearing out downpipes and testing
- Removal and re-fitting of gutter protection



# Fabric Building Cleaning

PTSG High Level Cleaning specialises in all aspects of building cleaning at height. Our expertise, developed in the fields of safety access, testing and installation, allows us to offer building cleaning and maintenance services using BMUs, Industrial Rope Access, Cherry Pickers, Extension Pole work and difficult access work.

We can offer a wide range of building cleaning and maintenance services to clean, restore, enhance and protect the external elements of your building.

Our cleaning services including high pressure washing, steam cleaning and blasting and we work on a wide variety of projects including:

- Cladding
- Façade cleaning
- Factories
- Hotels
- Industrial properties
- Military buildings
- NHS buildings
- Offices
- Petrol stations
- Roofs
- Shopping centres
- Signage
- Sports centres
- Stadia
- Warehouses
- Windows

We place great emphasis on the thorough training and multi-skilling of our staff. In an industry that has many dangers for those not properly skilled and disciplined, our safety record speaks volumes.



# Pressure Washing

PTSG High Level Cleaning can offer pressure washing either as part of a working at height project or as a stand-alone project. Pressure cleaning is a safe alternative to chemicals and cleaning, making it safe, effective and environmentally friendly.

As both abrasive and non-abrasive techniques are available, pressure washing can be used for a whole variety of different applications including:

- Brick, concrete and wall cleaning
- Chewing gum removal
- Cladding cleaning
- Façade cleaning
- Fly poster removal
- Graffiti removal
- General internal and external cleaning
- Roof cleaning
- Shelf and racking cleaning
- Signage cleaning
- Steel cleaning

PTSG High Level Cleaning is able to provide pressure washing services to a whole host of different customers including:

- Airports
- Car parks
- Cinemas
- Commercial high rise
- Factories
- Hotels
- Leisure centres
- Office blocks
- Public buildings
- Retail units
- Shopping centres
- Stadia
- Supermarkets
- Theatres
- Warehouses



# Specialist Cleaning

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Today's built environment and working patterns create many cleaning challenges. Through our background in safety and access training, testing and installation, PTSG High Level Cleaning is able to offer a wide range of specialist cleaning services, whether these are required at height or can be undertaken from ground level. In addition to the services outlined in this brochure, we are also able to put together bespoke specialist packages carefully tailored to meet your needs.

We can create site-specific cleaning systems and processes to ensure that our work complements your working patterns, integrates with your project schedules and meets all environmental and safety standards as well as current legislation.

Our background in working at height ensures that all of our work is undertaken to the highest quality and safety standards and guarantees that your project will be completed on time, on budget and on specification.

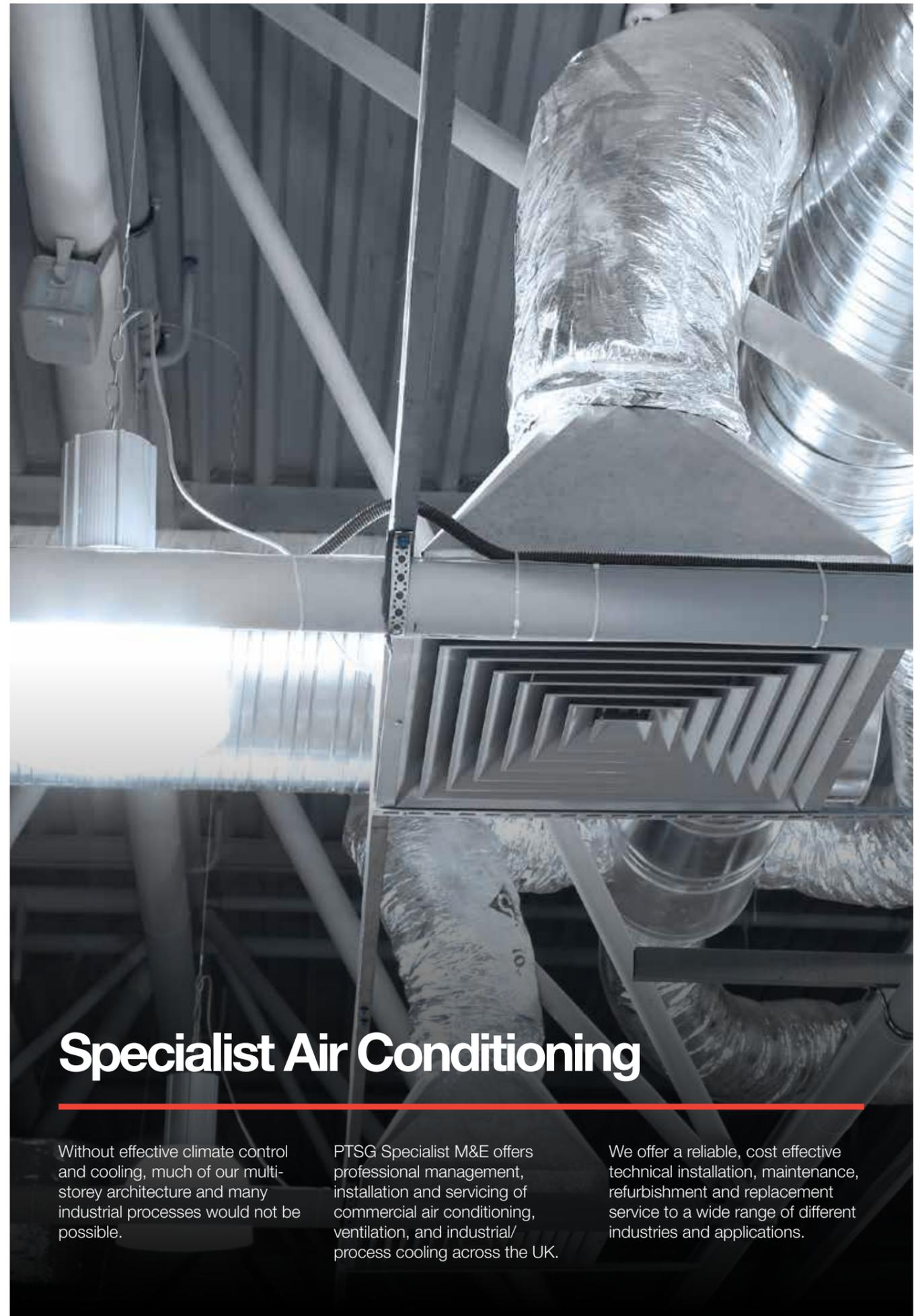
As the UK's leading niche services provider, you can be assured of the highest levels of safety and quality from the wide range of services undertaken by PTSG High Level Cleaning.



# PTSG Specialist M&E Ltd

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PTSG Specialist M&E's team are experts in the area of mechanical and electrical maintenance. Our comprehensive services range from an initial audit of needs, through to full project design implementation and maintenance covering specialist air conditioning, insurance inspections and training.



## Specialist Air Conditioning

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Without effective climate control and cooling, much of our multi-storey architecture and many industrial processes would not be possible.

PTSG Specialist M&E offers professional management, installation and servicing of commercial air conditioning, ventilation, and industrial/process cooling across the UK.

We offer a reliable, cost effective technical installation, maintenance, refurbishment and replacement service to a wide range of different industries and applications.



## Insurance Inspections

PTSG Specialist M&E can provide comprehensive insurance inspections and reports. We can inspect your building from top to bottom and provide you with a customised report and digital photos of your property's condition. We will provide our recommendations for the restoration and/or ongoing maintenance of your property.

This proposal will outline the proper way to effectively and fully restore your building; including what products are needed and why. Our proposal will also provide multiple service options to suit your budget and at the same time achieve your objectives.

We will inspect your property to identify any problem areas and provide our recommendations on how to address these issues using the highest quality, most cost-effective and environmentally sustainable products and techniques.



## Training

PTSG Specialist M&E's experience in the field of specialist electrical and mechanical services means that we have a great deal of expertise that we are able to pass on to your staff.

Our training and development is delivered by engineering experts who are vastly experienced in the industry and the technical content is high quality, relevant and up-to-date.

A photograph of two men in a construction setting. The man on the left is wearing a blue hard hat, a grey suit, a white shirt, and a blue tie. The man on the right is wearing a white hard hat, a blue shirt, and a striped tie. They are both looking at a large set of blueprints held by the man in the blue hard hat. The background shows a wooden frame structure, likely part of a building under construction.

# Consultancy

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Approximately 1,000 incidents involving electric shock or burns at work are reported to the Health and Safety Executive (HSE) each year. Shocks from faulty equipment can lead to falls from access equipment, ladders etc. Poorly maintained electrical installations or faulty appliances can also lead to fires which can of course in turn lead to serious injury or worse.

Most accidents however can be avoided. It is therefore vitally important that your processes, procedures and training are fully up to date in order to protect your employees and your business.

PTSG Specialist M&E's vast experience allows us to offer electrical and mechanical consultancy to ensure that your processes and procedures comply with all of the latest legislation.



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GROUP OF COMPANIES

